

TERMS OF SALE

Anatomy Guild LLC

Effective Date: October 9, 2026 **Last Updated:** October 9, 2026

These Terms of Sale (the “Terms of Sale”) apply to every purchase from Anatomy Guild LLC (“Anatomy Guild”) through anatomyguild.com and its related sites (the “Website”), including courses, memberships, video lessons, webinars, events, and other digital products and services (each a “Product”). They are part of, and should be read with, Anatomy Guild’s Terms of Use, Legal Disclaimer and Medical Disclaimer (the “Disclaimer”), and Privacy Policy. By checking the acceptance box at checkout or completing a purchase, you agree to these Terms of Sale. On orders, payment, access, renewals, and refunds, these Terms of Sale control.

PLEASE READ CAREFULLY. ALL SALES ARE FINAL ONCE ACCESS IS DELIVERED (SECTION 5), AND MEMBERSHIPS RENEW AUTOMATICALLY UNTIL YOU CANCEL (SECTION 4).

1. ORDERS

- 1.1 **Digital Products only.** Every Product is delivered online. Nothing is shipped.
- 1.2 **Product pages.** Each Product page describes what is included, the price, the access period, and any renewal terms. Please review the page before you buy.
- 1.3 **Acceptance of orders.** Your order is an offer to buy. Anatomy Guild accepts it when your payment is authorized and it delivers access or sends you confirmation. Anatomy Guild may refuse or cancel any order, for example because of a pricing error, suspected fraud, an unavailable Product, or a legal restriction, and will refund any amount charged for an order it cancels.
- 1.4 **Pre-launch and early access.** If a Product is described as “coming soon,” “early access,” or “pre-launch,” its page states what is included and when. Dates are estimates, and Anatomy Guild may adjust the content or schedule. If Anatomy Guild cannot deliver a pre-launch Product, it will refund what you paid.
- 1.5 **Accounts.** You need an account to buy and use Products. Section 1.1 of the Terms of Use applies.

2. PRICES, PAYMENT, AND TAXES

- 2.1 **Prices.** Prices are in U.S. dollars unless stated otherwise. The price shown at checkout when you place your order applies to that order. Anatomy Guild may change prices at any time for future orders.
- 2.2 **Payment.** Payments are processed by Stripe. By placing an order you authorize the charge to your payment method and confirm that you are authorized to use it. Anatomy Guild does not store your full payment card number, and Stripe’s own terms and privacy policy apply to its processing.
- 2.3 **Taxes and fees.** Prices exclude taxes unless stated. Anatomy Guild collects sales, VAT, GST, or similar taxes where the law requires, and shows them at checkout. You are responsible for any other taxes or duties and for any bank, card, or currency-conversion fees your provider charges.
- 2.4 **Failed payments and chargebacks.** If a payment fails, Anatomy Guild may withhold or suspend access until it is resolved. If you have a billing concern, please contact info@anatomyguild.com before disputing a charge with your bank. Anatomy Guild may suspend access while a chargeback is pending and may contest any chargeback it believes is unwarranted. If you file an unwarranted chargeback, Anatomy Guild may recover the disputed amount and any fees charged to it, to the extent the law allows.

- 2.5 **Promotions.** Discount codes and offers are valid only as stated, may not be combined unless stated, have no cash value, and may be withdrawn at any time.

3. DIGITAL DELIVERY AND ACCESS

- 3.1 **Delivery.** Anatomy Guild delivers access electronically, usually by adding the Product to your account, immediately or on the date stated on the Product page.
- 3.2 **Access period.** You may access a Product for the period stated on its page or, if none is stated, for as long as Anatomy Guild offers it. “Lifetime” or “unlimited” access means the life of the Product, not your lifetime. Anatomy Guild may update, improve, or discontinue a Product. If it discontinues a Product before the end of a period you have paid for, it will refund the unused prepaid portion.
- 3.3 **License, not ownership.** A purchase gives you a personal, non-transferable license for one user, subject to Section 2 of the Terms of Use. You do not own the Content and may not share it or your access.
- 3.4 **Technical requirements.** You are responsible for a compatible device, browser, and internet connection. If you cannot access a Product because of a technical failure on Anatomy Guild’s side that it cannot fix within a reasonable time, Anatomy Guild will refund the purchase price.
- 3.5 **Live events.** Anatomy Guild may reschedule or cancel a live webinar or event. If it cancels and does not offer a new date, it will refund what you paid for that event.

4. MEMBERSHIPS AND AUTOMATIC RENEWAL

- 4.1 **Renewal.** A Product sold as a membership or subscription renews automatically. Before you buy, checkout will show the price, billing interval, and renewal terms, and ask you to agree to recurring charges separately from these Terms of Sale.
- 4.2 **Authorization.** By subscribing you authorize Anatomy Guild, through Stripe, to charge your payment method at the start of each billing period at the then-current price until you cancel.
- 4.3 **Cancellation.** You may cancel at any time in your account settings or by emailing info@anatomyguild.com. Cancellation takes effect at the end of the current billing period, and you keep access until then. Anatomy Guild does not refund or credit a partial period. Anatomy Guild will not make cancelling harder than signing up.
- 4.4 **Price changes.** Anatomy Guild may change a renewal price on at least 30 days’ notice by email. If you do not cancel before the change takes effect, the new price applies at your next renewal.
- 4.5 **Reminders; failed renewals.** Where the law requires, Anatomy Guild will send a reminder before a renewal, so please keep your email address current. If a renewal payment fails, Anatomy Guild may retry it, and may suspend or cancel the membership.

5. ALL SALES FINAL; REFUNDS AND REMEDIES

- 5.1 **All sales final.** Products are digital and are delivered immediately, so all sales are final once access to the Product has been delivered to you, meaning it has been made available in your account or sent to you. Anatomy Guild does not give refunds or credits for a change of mind, non-use, partial use, or unmet expectations. Anatomy Guild will display this policy at checkout before you pay.
- 5.2 **Exceptions.** Anatomy Guild will refund or correct: (a) duplicate or mistaken charges; (b) a Product that cannot be accessed because of a technical failure on its side that it cannot fix within a reasonable time (Section 3.4); (c) a Product that is discontinued before the end of a paid period, or an event or pre-launch Product that is cancelled or not delivered (Sections 1.4, 3.2, and 3.5); and (d) any amount the law requires it to refund. Anatomy Guild may also grant a refund in an individual case at its sole discretion, which is not a precedent for any other case.

- 5.3 **EU and UK consumers.** Consumers in the European Union and United Kingdom normally have 14 days to cancel an online purchase, but that right ends for digital content once delivery begins with your prior express consent and your acknowledgment that you will lose the right. At checkout, Anatomy Guild will ask you to (a) request immediate access and (b) acknowledge that you lose your right to cancel once access begins. If you do not give both, Anatomy Guild will not deliver the Product until the 14 days have passed, and you may cancel during that time. Nothing in this Section limits any consumer right that cannot be waived.
- 5.4 **Continuing education and certificates.** Whether a licensing board or credentialing organization accepts a Product for continuing education credit is decided by that body, and a refusal is not a ground for a refund (see Section 5.4 of the Disclaimer). If a Product page stated a continuing education approval that was not in effect when you bought, contact Anatomy Guild within 30 days of learning of it, and Anatomy Guild will correct the problem, offer a comparable Product, or refund the purchase price, at its option.
- 5.5 **How to request.** Email info@anatomyguild.com with the email address on your order, the Product, and the reason. Anatomy Guild will respond within 10 business days. Approved refunds go back to the original payment method, and your bank or card issuer controls how soon they appear.
- 5.6 **Sole remedy.** Where these Terms of Sale provide for a refund, correction, or replacement, that is your sole and exclusive remedy for the problem, to the fullest extent the law permits.

6. GROUP AND INSTITUTIONAL PURCHASES

If an employer, school, university, clinic, gym, or other organization (a “Buyer”) purchases or licenses a Product for use by others (its “Users”), the Buyer is solely responsible for: deciding who may access the Product and how the Content is used with its Users, including whether the Content, which contains graphic images of human anatomical donors, is appropriate for them; obtaining any consents, permissions, or approvals required by law or by its own policies; making sure each User receives the Disclaimer before use; and its Users’ compliance with the Terms of Use, the Disclaimer, and these Terms of Sale. A Buyer may not share logins beyond the number of seats it purchased. Anatomy Guild has no duty to verify who Users are or to supervise their use. Seat counts and any special license terms are as stated in the order or quote.

7. WARRANTY AND LIABILITY

Products are educational. Sections 11 through 14 of the Disclaimer (accuracy, warranties, limitation of liability, and assumption of risk) apply to every purchase. **TO THE FULLEST EXTENT PERMITTED BY LAW, THE LIMITATIONS IN SECTION 13 OF THE DISCLAIMER APPLY TO EVERY PURCHASE AND EVERY CLAIM RELATED TO IT, INCLUDING CLAIMS BASED ON NEGLIGENCE (INCLUDING THE NEGLIGENCE OF THE ANATOMY GUILD PARTIES).**

8. GOVERNING LAW AND DISPUTES

These Terms of Sale are governed by Texas law, and Section 10 of the Terms of Use (informal resolution, Dallas County courts, jury waiver, individual claims, the two-year time limit, and mandatory consumer rights) applies to any dispute about a purchase.

9. CHANGES; GENERAL; CONTACT

Anatomy Guild may update these Terms of Sale by posting a new version with a new “Last Updated” date. A change applies to purchases made after it is posted, and a change to the terms of an existing membership takes effect on 30 days’ notice as described in Section 4.4. Section 11 of the Terms of Use (entire agreement, severability, assignment, and notices) also applies. Anatomy Guild LLC, 701 Commerce Street, Suite 500 #3075, Dallas, TX 75202. Email: info@anatomyguild.com.